

- Thank you for purchasing Kitchenhaus Cabinets. Kitchenhaus guarantees all material and workmanship in our cabinetry, to be free from defects for 5 years at initial site of installation.
- A lifetime warranty covers metal drawer glides and door hinges on all cabinetry supplied by Kitchenhaus cabinets.
- Kitchenhaus' obligation is on defective components and those other components integrally associated with it.
- Handles, Countertops, Accessories, and other items supplied by Kitchenhaus but manufactured by other suppliers, are covered for a period of one year.
- If our product is found to be defective within the warranty guidelines, the defective part will be repaired or replaced free of charge, at the discretion of a Kitchenhaus' representative. Warranty applies only to the repair and replacement of the defective part.
- Warranty coverage begins at the date of invoice, however it does not come into effect until all product is paid for in full.
- Damages due to misuse, abuse, improper storage, handling or cleaning, are the responsibility of the purchaser. This warranty becomes null and void if cabinets are altered in any way. Improper installation of supply only cabinets will not be covered by warranty.
- Natural woods will vary in colour and characteristics. Warranty does not cover reasonable wood grain and colour variations or product purchased without a finish.
- Colour changes of wood due to sunlight, household cleaners, smoke and other environmental conditions may be apparent over time, as these changes are customary for wood. Replacement or add on parts may not match the original cabinetry due to these changes, however over time should match more closely to original cabinetry. These colour deviations are not eligible for warranty.
- A tolerance of 1/8" is acceptable in cabinet width. This allows for different types of finished end material used in cabinet production. Adequate filler space must be allowed for when installing cabinets.
- A tolerance of 3/16" in door warping (corner to corner) will be considered to be acceptable and will not be ground for replacement.
- There is no warranty coverage for warping, cracking or shrinking of doors resulting from inappropriate humidity levels (**relative humidity of 40% - 50% should be maintained throughout the year**).

INFORMATION ON WOOD FINISHES

WHAT YOU SHOULD KNOW ABOUT WOOD:

We are certain that you are considering wood cabinetry because of the beauty of natural variations in colour, texture and grain. Since wood is a natural product, its unique physical characteristics create distinct differences from piece to piece.

What you should know before purchasing your Wood cabinetry:

1. **Wood Variations:** No two trees are alike therefore variations in grain, texture, and colour are inherent in all wood products. Wood parts will have similarities; however, will never look exactly the same from piece to piece. These variations are proof of the unique and natural beauty of wood.
2. **Colour Samples:** Wood Colour Samples are prepared to represent the finish that is chosen to your cabinetry. It is important to know that it will not be an exact match, due to natural variations in wood and how the products used to finish your wood cabinetry respond to these variations. Our free colour sample chips are a small representation of the colour on wood. It could represent the darkest to the lightest wood grain that will be found in your kitchen, but will not represent the exact shade of colour for the entire kitchen. If you need to match other wood parts, such as railing and trim more closely, it is a good idea to wait for your finished cabinetry to arrive for the best result. Larger finish samples are available for a small fee.
3. **Aging Process of Wood:** The natural aging process of wood will cause the newly produced cabinetry to appear different in colour from the original colour sample. Replacement parts or add-on parts may not be an exact match to a kitchen that has aged for any length of time. Over time and will exposure to the elements such as lights, cooking, vapors and smoke, the new pieces will match more closely to the original cabinetry.
4. **Light:** There are several different types of light: daylight, UV light, fluorescent light, incandescent light and halogen light. You should consider your lighting selection when choosing your cabinetry as each light source will cast a different hue on your cabinetry. This may alter the appearance of the colour of your cabinetry.

We are confident that you will have years of enjoyment from your Kitchenhaus Cabinets.